

RIGHTS &

RESPONSIBILITIES

YOUR RIGHTS: YOU HAVE THE RIGHT TO

Be treated as an **individual**, with **respect**, to live safely and enjoy activities without neglect, anger or being abused.

Have staff **help you** to stay well and healthy and **support you** to get proper medical care

Communicate freely about your worries and make a complaint if you are not happy with a service you receive.

Be **responsible** for your own **choices** and the things you do, agree to and decide on.

Have your **privacy respected** and choices and abilities **valued**.

Be included in any talks or decisions about your life and activities.

Choose a friend or **advocate** to help you.

Have opportunities for appropriate social contacts and friendships.

Have your religious and cultural **beliefs acknowledged and respected**.

Be **supported** by staff members to reach your capacity for physical, social, spiritual, emotional and intellectual growth.

Have your private information kept **private and confidential** and not have information about you given to anyone outside Bayley House without your permission (unless required by law).

Receive information relating to services delivered by Bayley House.

Access services and activities that are available to others in the community.

Be **supported** by staff members to meet your own **individual** needs

Have **your say** in **decisions** about the service you receive and other Bayley House services that you may use.



YOUR RESPONSIBILITY

YOU HAVE THE RESPONSIBILITY TO

Respect the rights and needs of other people in Bayley House services.

Treat others with dignity and respect.

Respect the property of others.

Assist staff to make sure everyone is safe and feels safe.

Respect the values and religious beliefs of others.

Respect staff and their right to work free from abuse, rudeness, harassment and assault.



WAYS YOU CAN BE SUPPORTED

- You have the right to have a family member or advocate support you.
- You can get help and advice from the Office of the Public Advocate by phoning 1300 309 337.
- You can get help and advice from the NDIS Quality and Safeguards Commission by phoning 1800 035 444.



FOR FURTHER INFORMATION OR CLARIFICATION, PLEASE CONTACT BAYLEY HOUSE:

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