

## **Unlimited Potential**

Community partnerships are the key to our community engagement program.

Our Community Engagement program has formed strong relationships with 25 Bayside businesses and community organisations. This has provided opportunities for nearly 50 individuals to gain invaluable experience in workplace situations.

Both the Wilson Street Bambini, Asling Street Bambini and most recently Bambini in East Brighton have come on board with our Community Engagement program providing positions for Bar, India, Claudia, Jessica and Steph. All involved have a great understanding of their volunteer roles at the centres and have developed wonderful relationships with both the staff and children.

The relationship with Coles Bay Street continues to flourish, with more

volunteer positions being held by people from Bayley House. Alisha, Mark and Fin all have placements at Coles Bay Street, while Gerald and Matt have recently started placements at Coles Church Street.

Georgina, Sarah and Jane are all learning administration skills at the Brighton Medical Centre and all also travel to the centre independently. Katherine is also developing her admin skills by assisting in the Bayley House office with labelling and sorting. She also spends time during the week at Lakeside Financial where she has become a valued member of their team. Louise from Lakeside Financial has said 'Kath has been working at Lakeside Financial for over 6 months now, and we thoroughly enjoy her being here! We think the program that Bayley House has in place is a fantastic opportunity for both participants and companies. This definitely helps to lighten the load of office work that needs to be done.'

These are just some of our Community Engagement examples. Many other local businesses are already on board. As the demand to learn invaluable skills in a workplace environment is growing, so is our Community Engagement program. If you or someone you know has an opportunity that could support this program, then please get in contact with our Community Development Officers; Matt or Lauren on 9982 1500.



Bayley House specialises in supporting adults with an intellectual disability to live a full, engaged life.



#### LIVE

Daily living skills, promoting independence, positive relationships and connecting with the community.



#### **CREATE**

Visual and performing arts. It's as much about the process as the end product.



#### WELLBEING

Physical health and emotional wellbeing. We listen, create opportunities and offer choices.



#### **LEARN**

High quality, accredited courses and in-house activities catering to individual skill levels.



#### **BELONG**

Our homes are warm and welcoming. We foster social relationships and participation in all aspects of daily living through active support.

#### Dates to remember

#### **APRIL 23**

Term 2 Commences

#### **APRIL 25**

**Anzac Day Holiday** 

#### MAY 1

Family and Friends Meeting

#### **MAY 20**

Volunteer Week - Thank you Function

#### **MAY 31**

Tax Appeal

#### **JUNE 5**

Family and Friends Meeting

#### **JUNE 7**

2019 Bayley House Charity Luncheon

#### JUNE 10

Queen's Birthday Holiday

#### **JUNE 28**

Last day of Term 2

#### **Noticeboard**

#### **Bayley Billing**

To improve billing processes, we are introducing an easy to use, interactive customer billing portal. You may be familiar with getting your utility bills in a similar manner. With the change from DHHS funding, which was paid in advance, to NDIS individualised payments paid after clients receive our support services, the need to accurately bill and be paid promptly is critically important.

The number of invoices created has increased dramatically. With our new portal, client families will receive an interactive invoice via email. By simply clicking on the links, you can download the invoice and have options to pay now, pay on the due date, query the invoice or request a phone call.

This new system is very simple, intuitive and flexible. Invoices are saved securely in the Cloud and accessible from anywhere. We will be rolling out this new system over the next two months and would appreciate any feedback.

#### **CEO** message

I had the opportunity to attend the VALID Having A Say conference in Geelong early in February. Thanks to Matt and Paul for supporting a group of Bayley House clients who attended and certainly seemed to enjoy the day.

The conference was impressive with many organisations there to promote their services but more importantly, a diverse array of activities both for people with disabilities and also by people with disabilities. It was an inspiring experience and one which made me think that next year we should both be there as an organisation but also see if some of our clients might enjoy presenting at one of the sessions. It would be a wonderful opportunity for our clients to meet peers from across Victoria as well as to perform and showcase some of the amazing things that happen here at Bayley House.

Advocacy is VALID's reason for being. But advocacy is a core responsibility of all of us. General Morrison famously said "The standard you walk past is the standard you accept." The context of his comment was bullying culture in the armed forces but the message is equally important in life generally and in particular for those of us working in the disability sector where many people struggle to be heard. I know that at Bayley House the culture is strong and that our clients and their families feel safe and supported. It is a culture we must be vigilant in maintaining.

Warwick Cavanagh CEO





# Hype & Fresh Weekend Activities

Well the time has arrived. The long-awaited transition of 'Hype' and 'Fresh' from the City of Port Phillip to Bayley House, has now occurred and our first round of activities have taken place.

Both groups attended the Heidi Art Gallery to see the Mirka Mora exhibition. A great day out was had by Hype on Saturday 16 March with 10 people in attendance and Fresh on Sunday 17 March, with 9 people in attendance.

Bayley House is very excited to have the support of Tess Rouvray, one of Port Phillips Program Managers, to assist in the transition of Hype and Fresh. It has certainly been a smooth transition and Tess has done a wonderful job.

Bayley House would like to honour the great work undertaken by JCAAA and the City of Port Phillip. For many years they have offered dedicated service provision through recreation and leisure-based activities to people with a disability. In recognition of this great work, Bayley House will retain the 'Hype' and 'Fresh' names.

It is with great pleasure that we also welcome several of the staff team from the City of Port Phillip.

To date 7 staff from Hype and Fresh have chosen to transition across and become employees of Bayley House. It is a wonderful addition to our team, allowing for new and exciting activity options.

Hype and Fresh has had a long history with individuals and families from Bayley House and other members of the local community who have not accessed Bayley House in the past. We also welcome the new faces to Bayley and hope to see you at more activities

Lastly, Hype and Fresh will now be operating once a fortnight instead of once a month. Fortnightly activities will alternate between centre based and community based. For more information please contact Tess on trouvray@bayleyhouse.org.au or 0466 848 190



#### A Vision for Communication

Bayley House has received 2 grants recently that will support visual communication throughout the service.

Our Writers Club had a special guest a few weeks ago when illustrator, Marjory Gardener came to visit. Marjory ran an interactive illustration workshop where the Writers Club learnt many skills in how to illustrate their stories. The Writers Club received a Bayside City Council grant which allows these stories to be printed professionally. Author Diana Lawrenson has volunteered with the group since its inception and has supported the group to learn writing and storytelling skills.

Diana works alongside our staff member Paul and together they have supported each member of the group to write their own story which has resulted in many different themes. The group is now moving into their illustration phase and will be experimenting with collage, drawing techniques and computer software to bring their stories to life. We look forward to seeing the finished results in print.

Bayley House also received a grant from the Australian Deafness Foundation enabling us to run a Certificate of Basic Key Word Signing with fifteen of our staff. Staff were very engaged and enthusiastic in the training and received their certificates early this year. They are excited to put their signing skills into practice in their day to day work.

Staff are sharing basic Key Word Signs on a weekly basis with the whole staff team and Serena runs a weekly 'Sign of the Week' program supporting our clients to share their knowledge of signing with peers and staff. Having staff who understand signing is invaluable for our clients who cannot communicate verbally.





## A Moveable Feast of Crime

The Bayley Birds hosted a 'killer' fundraising luncheon at the Sandringham Yacht Club in February.

The line-up of speakers included Ross Stevenson from 3AW Breakfast, multi award winning crime journalist, Andrew Rule and John "Sly of the Underworld" Sylvester who is Victoria's most experienced crime writer. The scene was fully cordoned off (sold out) and the audience was entertained with inside stories and hilarious revelations of true crime in Australia. Our 'usual suspects' were in attendance alongside many 'new leads' who not only enjoyed the fantastic luncheon but learnt all about Bayley House. Due to heavy interest from the public, it would seem that this is certainly a case worth revisiting sometime in the near future.

#### Book Now – 2019 Bayley House Charity Luncheon

The annual corporate event of the year hosted by Ian Hyman is on again Friday 7 June at the RACV City Club. Entertainment on the day will be hosted by John (Deeksie) Deeks along with an amazing auction and raffle. This sell-out corporate event is a not to be missed networking opportunity. Ian and his committee have been relentless in the support of Bayley House with the proceeds of last year's event enabling us to purchase 2 new buses for the service.

Book Now! Try Booking https://www.trybooking.com/BBDLA



#### Bar and basketball volunteer Brett

# One of the greatest gifts you can give, is your time.

A lot goes on behind the scenes at Bayley House, including our volunteer program. We are so fortunate to have such a wide variety of volunteers who are passionate about helping in our many different program areas.

We are seeking more people to come and volunteer their time to support our clients in their programs.

This is an opportunity for those who have a genuine interest in helping out or who have an interest in volunteering within the not-for-profit sector. It is not essential for volunteers to have experience working with people with a disability, as long as you are passionate, fun and have a willingness to give things a go. Our current volunteers get as much out of the experience as our clients do. Trudi who volunteered in the art room said 'Volunteering at Bayley House is an amazing experience. If you love meeting new people and enjoy helping others reach their full potential whilst having a bit of fun, this place is for you! Getting to know the clients and seeing their smiling faces each week is something that I will treasure forever.'

So, if you have a few spare hours a week or know of anyone who is interested in volunteering their time, we would love to hear from you. We currently have vacancies in the following areas.

- Program Assistants supporting clients during their various program areas:
- Gym gym sessions at Glen Eira Sports and Aquatic Centre (GESAC)
- Men's Shed undertaking various woodworking and steel working projects
- Art sensory art and general art room assistance
- Community Engagement supporting clients to develop their vocational skills, confidence and independence in a work place environment.

Please email contactus@bayleyhouse.org.au

## News roundup

#### **Bayley Baristas**

Every Wednesday and Thursday the 'Bayley Bean Shed' is open for business. Two groups of 5 clients run this coffee making program. Each participant has received barista training from Gigante in how to make the perfect cup of coffee using a professional machine. The barista program supports everyone involved to develop skills in handeye coordination, memory and communication as well as building upon their confidence each week as they continue to take coffee orders and make many different styles of coffee. The barista group also operates out of St Stephens hall twice a month. 10 tables have been set up and this is open to the public should you wish to pop down one morning and see our baristas in action.

### **Every Moment has Potential**

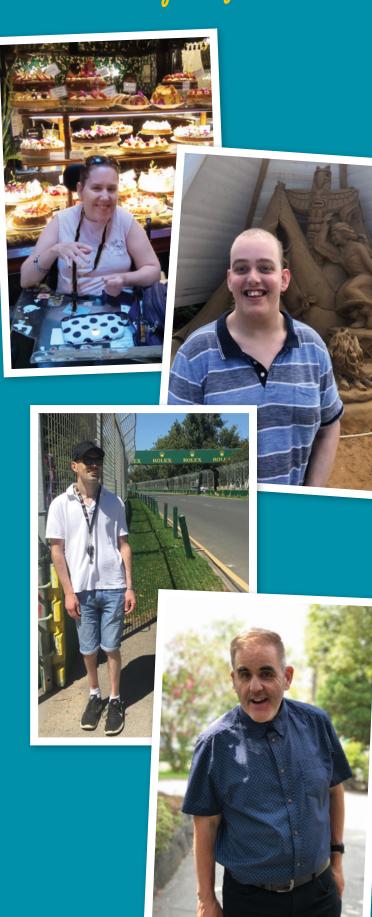
One of our long-standing clients, Gio has recently started learning how to use an iPad. Initially he was struggling to engage with this new activity and he seemed to find it quite daunting. Gio loves matching items and so his instructor, Emma thought of a way to make his transition to iPads easier. Emma set out his matching items next to the iPad and found an app that was similar visually. Having the physical items next to the digital items encouraged Gio to interact with the iPad. Gio saw the similarities and felt confident enough to try the digital version and is now engaging in the iPad activity each week.

#### International Farewell

For a number of years now, our client Christmas Luncheon has been held at International of Brighton. With the sad news the reception centre will be closing its doors permanently later this year, we would like to say a big thank you for the hospitality shown to us over the years. The International went above and beyond with their hospitality. The International experience was exceptional every year and manager, Alastair Daw is to be highly commended for his leadership and the guidance of his amazing staff team.



# Out and about with Bayley House



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Expiry: /
Signature:
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