



CEO's Message

It is with a great sense of pride and satisfaction that I welcome you to 2016 with our hugely improved physical facilities in the Day Service in Middle Crescent.

It is important to remember that the reasons for undertaking these major refurbishments were to improve client's privacy and dignity and also to make the environment safer for clients and staff. As an added feature we attempted, where possible, to improve functional relationships between spaces. For example there is now a great functional link between the Art Room and the outdoors and our High Support and their bathroom/change facilities.

Clients completed their move into the new spaces in March of this year, with the formal opening being held on Monday March 7. Tours of the new facilities were conducted for members, families, volunteers and neighbours the following week. Overwhelmingly everyone has been delighted with the results of the refurbishment works.

The focus in 2016 will be about developing and testing our operating systems in preparation for the advent of the NDIS to Bayside in April 2018.

Some of the projects include:

- Review of Day Service Clients' Funded Levels (Service Needs Assessment)
- Mid-cycle Accreditation Audit (August 2016)
- Asset Register implementation
- Family Engagement (NDIS) Project
- New Working to Potential project
- Cost Accounting and Customer Relationship Management Software implementation

Talk to you next time



Bruce Salvin

Dates to Remember

March

April

Family & Friends

Last Day Term 1

Term 2 commences

Meeting

Bayley Fashion Festival

Holiday

ANZAC Day

NDIS Peer Support

Meeting

Family & Friends Blue Illusion Fashion Parade

May

Family & Friends Meeting

Mothers' Dav Stall

Staff In-service Day – Bayley House closed

June

Family & Friends Meeting

Queen's Birthday Holiday

June

NDIS Peer Support Meeting

Last day Term 2

oticeboare

Bayley Fashion Festival 2016

NOW

You are is invited to our annual Fashion Festival to be held on Friday 8 April at St Andrews Church Hall, Brighton. The action starts at 7.00pm and tickets can be purchased from the Bayley House office. A light supper will be provided. Please RSVP to athakker@bayleyhouse.org.au by April 1.

TICKETS AVAILABLE

Wanted - Paper and Old Cutlery

We are seeking donations of:

- 1. Old **metal** cutlery no plastic handles
- 2. New wrapping paper and ribbon

The cutlery will be used to create gifts for supporters and the paper will be used to wrap presents for guests. If you have old cutlery or unused gift paper lying around home please send it into the Bayley House office marked: Attention: Kylie.



Each December awards are presented to clients to acknowledge the longevity of their attendance and the contribution they make to Bayley House. Currently 44 individuals, or 25% of our clientele, have been attending our Day Service for 25 years or more.

The 2015 Client Recognition Awards were presented on December 18. In total 28 people received awards in front of nearly 50 family members and friends. This is the highest number of awards given out since the program commenced in 2010. The key milestones of 10, 20, 25, 30, 40 and 50 years were recognised.

There was great excitement and applause as recipients were announced by Penny Scott, General Manager Day Services. Each person received their award and a rose from Dr Richard Zylan, Chair of the Day Service Sub-Committee.

By far the biggest round of applause was kept for Kevin Burke, Edward Mulcahy and Robert Thomas as they were presented with a 50 Year Award and badge in recognition of having attended Bayley House for half a century. Past staff member, Prue Bennett had worked with each of the men and was proud to help pin on their Ambassador's badge. Kevin, Ed and Robert join six others who have reached this milestone.

Without a doubt it was a special day for everyone; recipients, staff and families. The presentation was followed by morning tea and time was spent together remembering their time at Bayley House.

Recipients of the 2015 awards were:

10 Year Certificate:

Phillipa Anderson, Whitney Beruldsen, Gerald Chee, Sarah Cole, Monique Edmondson, Peter Ginn, James Hougham, Teresa MacLeod, Peter Pont, Thomas Rathgeber, Madeleine Read and Sally Tran

15 Year Certificate:

Belinda Wallace and Donny Cini

20 Year Certificate:

Richard Hook

25 Year Award:

Brendan Godfrey, Jimmy Kouzoukas, Steven Smith, Soknann Tham, Desma Wong and Dimitry Miloslavsky

30 Year Award:

Jon Paull and Anthony Stone

40 Year Award:

Trudy Sheehan and Bernard Kennedy

50 Year Award (& Ambassador):

Kevin Burke, Edward Mulcahy and **Robert Thomas**



Penny Scott with Ed, Robert and Kevin





Bayley House celebrated a key milestone when The Hon Andrew Robb AO MP, Member for Goldstein officially opened the Glassborow Wing on March 7.

The Glassborow Wing is located at the rear of the Bayley House day centre in Middle Crescent, Brighton and was originally opened in 1966. The building was named in honour of Stan Glassborow MBE and Edna Glassborow BEM, founding members of the organisation, in appreciation and recognition of their advocacy and passion for people with a disability.

Almost 50 years old and in desperate need of an upgrade to modernise facilities, the Glassborow Wing underwent a major refurbishment in 2015 at a cost of \$1.3 million. It now offers purpose built spaces to meet the requirements of individuals with high support needs and includes a training kitchen, sensory room, physiotherapy treatment area and upgraded bathroom amenities. The building is bright and colourful and provides access to several outdoor areas.

Refurbishment of the Glassborow Wing proceeded following a decision by Bayside City Council to grant Bayley House a 15 year lease on the land on which the building stands. The works undertaken formed part of an overall \$2.2 million major redevelopment of the day centre facility which was completed in three stages between September 2014 and February 2016. Clients and staff moved into the refurbished Glassborow Wing in late July and early August last year.

Dr Richard Zylan, Board Member and Chair of the Day Service Sub-Committee, acted as MC and oversaw the proceedings at the opening event. Richard welcomed guests and commented that, as a parent, it was priceless to walk around the Glassborow Wing and see such vibrant and open spaces filled with the wonderful interaction of clients and staff. He thanked everyone involved in bringing the project to fruition.

Rhonda Whitfield, President of the Bayley House Board provided some of the history of the Glassborow Wing and Bruce Salvin, CEO discussed the building process, providing insight into the challenges and highlights experienced during the project.

Our two guest speakers, The Hon Andrew Robb AO and Cr James Long, Mayor of Bayside City Council, are well known to Bayley House and spoke passionately about the organisation.

Andrew has been very supportive of Bayley House during his time as the local Federal member, and through his association with us, has become a very strong advocate for people with a disability. "Of over 900 community organisations in my electorate," said Andrew, "Bayley House is in my top two." He praised Bayley House for the work we do and was delighted to officially open the building. Andrew made reference to his personal observation of Bayley House



The Hon. Andrew Robb AO MP speaks at the opening



Mayor James Long and Cr Bruce Lowe

being a happy place and commented that clients felt safe and at ease. He firmly believed this directly reflected the quality of the support given by staff.

Mayor Long also extolled the virtues of Bayley House. Whilst we were very appreciative of the Council for their support, James commented that it should be the Council and the community who should be grateful to Bayley House. He recognized the challenges faced by parents and families and acknowledged the important role that Bayley House plays in the Bayside community.

In total, more than 70 people attended the opening. Guests included past and present staff, members of the Glassborow family, local MPs, donors, representatives from the Department of Health and Human Services, local business and community organisations. All were highly impressed with the refurbished building and the feedback they offered was excellent. Some of the comments included:

"What an amazing difference. This building is absolutely lovely now."



L to R: MC Richard Zylan with CEO Bruce Salvin, Clyde White (Rotary Club of Brighton) and John Lawrenson (Board Member)



Guests chat after the formal proceedings

"I love the spaces; everything is so bright and colourful."

"I can't believe this is the same place as the old building. It is so different and so much better."

"The bathrooms are fantastic. Lots of equipment and plenty of overhead tracking."

Bayley House would not have been able to refurbish the Glassborow Wing without the generous support of the following individuals and organisations who helped raise funds, provided grants or made personal donations towards this project:

- Bayley House Charity Event 2015
- Bayley House Family & Friends
- Bayley House Foundation
- Bayside City Council
- Bendigo Bank Sandringham
- Bill & Rea Hodgson
- Christopher Renwick AM
- Dendy Deli
- Freemasons Public Charitable Foundation

- Hall Chadwick Chartered Accountants
- Honda Foundation
- Hymans Valuers & Auctioneers
- John T Reid Charitable Trusts
- · McGregor Family Fund
- Rotary Club of Brighton Inc.
- Stan Glassborow MBE & Edna Glassborow BEM
- The Antaeus Charitable Fund
- William Angliss Charitable Fund



Guests listen to the formalities at the opening

SPECIAL OLYMPICS AWARD

Congratulations to Darren Hooper who was presented with the 2015 Bev Lynch Memorial Trophy Southern Region - Special Olympics Achiever Award late last year. Darren was a very ecstatic and proud recipient.



NEW LOOK FINANCE TEAM

There have been a few changes in the Finance team as it has expanded to accommodate the increase in complexity of our financial operation as we move towards the NDIS. Tracey Dando recently commenced as our full time Finance Officer and Trudy Alexander-Blow will be undertaking various accountancy based projects during the year. Finance Manager Catherine Raine is on maternity leave for a few months after giving birth to a son in March. In her place, Colette Thompson, an accountant who has been doing some contract work on our invoicing system, will be the Acting Finance Manager.



Bushrangers win again







Inspired by the Aussie win over the Kiwis, the Bayley House Bushrangers were highly motivated when they took to the field in the annual cricket match against Elsternwick Cricket Club on Saturday 20 February.

There had been much hype and excitement around the match and our players were primed and ready to go. This was the twelfth year the two teams had clashed and to date, the Bayley Bushrangers had won every match. The stakes were high indeed!

The toss of the coin signalled the start of the game. Captain Ed Mulcahy made the right call, winning the toss and electing to field. This decision quickly paid off as our fielding and bowling prowess came to the fore. Some sensational fielding by the Bayley team gave us the edge and provided many highlights. John Walker, ever the attentive fielder, led the way diving for the ball on a regular basis. Awesome bowling from Sam Baker scored him a hat trick. Together, he and Georgina Broadway gave Elsternwick little leeway. These efforts, combined with some excellent throwing from the outfield often left the Elsternwick stumped! It wasn't long before the Bushrangers had their chance to bat.

Ed and Bar Levin started the batting and had a wonderful partnership. Runs came easily for Ed and he soon achieved a century

for the team. This was supported by great batting down the order. Our newest recruits, Carmelo Vinaccia, Monty Hede and Ashlee Cochrane pulled their weight and made sure they put a few runs on the board. With light beginning to fade, the Bayley Bushrangers passed Elsternwick's tally and everyone made their way to the pavilion for postmatch celebrations.

Overall it was a fantastic evening. The 'Bayley Army' consisting of fellow clients, family members and staff were very vocal and provided a great atmosphere cheering all players irrespective whether they played for Bayley House or Elsternwick. It was a great example of community spirit.

As always, sincere thanks must go to Darren, Wayne and the rest of the Elsternwick Cricket Club for organising this event, cooking the fabulous BBQ and giving away some great cricket merchandise provided by the National team. Each year the event gets better and everyone is already looking forward to next year.



Jim and Ginny

"She's a lovely dog, I'm glad that

Christmas with Style

Christmas continues to be a time of celebration and great enjoyment at Bayley House. There is always something happening and the place is full of activity. Christmas 2015 was no exception.

Celebrations started with the Christmas Concert held on December 14 and finished a few days before the end of term with the client Christmas lunch.

More than 500 people attended the concert which featured a circus theme. Held under a 'big top' the circus acts were interspersed amongst traditional Christmas carols. The crowd were wowed by the juggling acts, clowns, acrobats, dancers and lots more. The 'Cirque de Bayley' theme was reflected in the wonderful costumes and the sensational background props.

First time attendees, Ken and Liz summed up the night:

"It was a wonderful night's entertainment. The four of us had never been before and we will definitely be back every year from now on as we loved every minute of it. It was fantastic to see

so much joy, passion and enthusiasm both from the performers and the audience throughout the whole show."

The client Christmas lunch was also a great success.

Held in the ballroom at the International of Brighton, everyone was treated to a delicious meal and a visit from Santa. Attention quickly turned to the dance floor when the music started and the dancing didn't stop until the music was turned off.

A big thank you to the staff who were absolutely fantastic and made the lunch so memorable. Nothing was too much for them to do and everyone was treated like royalty. Clients were greeted as they stepped off the bus, personally escorted to their tables and waited on hand and foot throughout the day.





Andy Celebrates 30 years

On Friday February 26 staff and clients squeezed into the hall to help Andy Tanojevic celebrate the fantastic achievement of 30 years of service with Bayley House.

Andy commenced on February 26 1986 and has thoroughly loved his time at Bayley House; learning a lot and forging some wonderful friendships. With a strong background in working with wood, Andy was instrumental in building up a great woodwork program. He has also introduced a fishing program, participated in many social activities and more recently, has been managing JobWorks at Noyes Street.

Andy is a much loved and respected member of the Bayley House community as was evident by the number of people who attended his morning tea celebrations.





Simon Burgess presents Teresa with her new television

GOOD GUYS PRESENT CHRISTMAS GIFTS

A few days before Christmas Simon Burgess, proprietor of The Good Guys Brighton played Secret Santa and surprising Jim Price and Teresa MacLeod with a much needed Christmas gift.

Jim, who lives independently, was given a new microwave which is easy to use. His old microwave was complicated to operate and in desperate need of replacement. Teresa received a brand new television for her bedroom. She lives with her mother and can now enjoy her favourite shows in her own space.

Neither Jim nor Teresa were aware of what was going to happen when they visited the Good Guys store in December. They thought they were attending to thank Simon for his support of Bayley House during the year. Needless to say there were extremely surprised - and delighted - when they received their gifts. In fact, both were speechless and became quite overwhelmed by Simon's kindness. Whilst Teresa fought back tears, Jim decided to cancel his lunch date and settle for a sandwich at home instead just so he could get his new microwave into his kitchen.

Simon was delighted with the response his gifts elicited. "It gives me great pleasure to be able to help some of the people from Bayley House, especially those who need of a bit of extra support at Christmas" said Simon.

Simon and his staff have been supporting Bayley House for many years and we have officially been their Community Partner since 2007.

Corporate Supporters

Bayley House is fortunate to have the support of several businesses which make our job easier. They raise funds, provide discounted services, assist our programs or help increase awareness of Bayley House. We continue to be appreciative of the support provided by Coles North Brighton, Morgans Financial via The Antaeus Charitable Fund, Hymans Valuers & Auctioneers, Hall Chadwick Accountants and of course The Good Guys Brighton, just to name a few.

Working with Bayley House helps businesses demonstrate their corporate social responsibility and achieve marketing objectives. We welcome support from the corporate sector which is available on several levels. For example sponsorship of events, fundraising activities or workplace giving.

We are committed to building ongoing relationships with the corporate sector to enable businesses to align their values with those of Bayley House, enhance their profile and promote a positive image to key stakeholders.

To discuss how your company can become involved, please contact our Fundraising Manager, Ruth Lew on 9982 1537 or rlew@bayleyhouse.org.au

YES, I/WE WANT TO MAKE A GIFT!

BAYLEY	P.O. Box 113, Brighton VIC 3186
HOUSE	*All donations of \$2 or more are tax deductible
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Please return to: PO Box 113, Brighton VIC 3186 OR donate online at bayleyhouse.org.au or by phone 03 9982 1500			

Please send me more information on:

☐ Wills and bequests	☐ Becoming a voluntee
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