

PLAN ON A PAGE

VISION/ PURPOSE

For all people with intellectual disability to lead a full and enriched life.

VALUES & PRINCIPLES

We provide exceptional services that actively support people living with a disability to realise and reach their goals and dreams. We encourage and nurture connections with friends, family and the community. We respect and acknowledge everyone as individuals with their own aspirations and needs.

2025 OBJECTIVE

Bayley House will expand, modernise and diversify its services and revenue to continuously improve performance, enhance its sustainability and maximise client outcomes, by being the leading provider of high-quality experiences for individuals with a disability.



OUR CLIENTS

Formalise & expand shorter-term services & options for clients

- Residential (Respite, Med term)
- Programs (e.g. Health & Wellbeing)

Double Permanent accommodation capacity in partnership with disability-property partners or developers

Enhance client centricity & goal setting, monitoring and reporting (via Supportability)

- Client Charter
- Reporting & Feedback

Refresh & contemporise setting for client experiences, learning & fun (Accommodation, Day Programs, Recreation)

Expanded, tailored & modernised client services delivered in strategic partnerships

OUR PEOPLE

Leadership framework to drive performance & efficiency of larger organisation

Expanded skills & competency framework & training to drive client outcomes

Community of Practice to drive sharing, learning & innovation

Invest in leadership, skills & culture to drive performance and engagement

OUR COMMUNITY

Grow community engagement through fundraising and longer-term support through the Bayley House Foundation

Hidden Disabilities drives awareness of people with a disability in the community

Align & engage Bayley House Foundation and community stakeholders

OUR IMPACT

Goal measurement and reporting through our Client Management System

Using our Client Management System (Supportability) as our "Golden Thread" and staff training to drive client outcome & impact reporting