



**Thank You!**

Bayley Online in full swing

## Connection is at our core

With the world in the midst of a global pandemic, it became increasingly obvious that the way Bayley House operated would need to change.

With the world in the midst of a global pandemic, it became increasingly obvious that the way Bayley House operated would need to change.

Social distancing and staying home meant that certain programs would not be possible. It was important to everyone that we were still able to continue the delivery of our programs. From this, Bayley House Online was launched in the form of a private Facebook group. Our Facebook community has increased with participation from our accommodation services, clients at home and their families. It has been brilliant to see what you are all getting up to, more importantly it has been a wonderful way to stay connected. Our Facebook

group provided a sense of community but lacked the real time connection we are all so used to.

Thinking caps were put on and solutions were sought. Like many others during this global pandemic, we were forced to rethink our model of delivery and 'pivot'. 3 months ago, zoom was something a car did when it was travelling fast. But now it has become an integral part of how our clients access Bayley House.

In late April, Bayley House Online was launched through our website, using zoom to host more than 12 different programs each week. We now have over 110 clients participating in Bayley House Online, a platform that is

providing continual connection to their peers and staff while offering a level of 'virtual' skill development and learning outcomes that we previously didn't have.

Our clients have enjoyed everything from cooking classes to community singing, literacy to line dancing, baking to the Bayley Babble.

Birthdays have been celebrated, beautiful art has been lovingly created, and our clients have connected with each other. Not in the way they're used to, but nonetheless, they have adapted in a way that's left us in awe. All of this has happened online, and from the safety of client homes or Bayley House accommodation.

## CEO message

Coronavirus hit us like a thunderclap.

I recall in February discussing the news of Wuhan being locked down and thinking that could never happen here...to us...in our community. Yet just a few weeks later that was us; such high drama. Since that time we have 'locked down' our residential services and closed our group activities; Middle Crescent, usually such a vibrant, warm environment has become a ghost town.

As with every cloud though, this one had a silver lining as well. In particular we learned very quickly that digital platforms are extraordinary and amazing and more accessible than we ever thought. But what we really learned is that people connectedness is what matters.

We learned that across the globe people sang from their balconies, put posters on lamp posts, learned how to knit and paint from someone the other side of the world. We found that, hugs and handshakes forbidden for the moment, as people we still crave that human touch and that if it cannot be physical then it must be in other ways.

Bayley House is all about people. These recent months have tested us but our people have got us through and I know that you, like me, look forward to the time we can all be back in (actual) touch!

Warwick Cavanagh  
CEO



James showing the way

## Returning to Bayley House

We commenced our phased return to regular service delivery on Wednesday 10th June with STAGE A.

### **There have been some significant changes to service delivery in STAGE A:**

- Activities are now held in the one room to minimise the need for anyone to move throughout the building.
- Due to social distancing regulations, individuals may be in smaller group sizes
- Clients will need to utilise the lockers in their activity spaces rather than their regular lockers to ensure individuals aren't moving throughout the building. These will be clearly labelled, and staff will support the clients through this change
- We request that all clients bring one small bag to Day Programs each day. All bags must be able to fit inside a locker
- There will be no community-based activities during STAGE A
- For those who have indicated that you would like to use the transport service, the timetable for this will be altered. A maximum of 3 clients will be transported per bus run and this will be done by activity groups rather than by suburb
- Any clients needing personal care support will be offered a mask to wear during the support.

- This is entirely voluntary; all staff supporting clients with personal care will be wearing full PPE
- If individuals are unable to socially distance, staff may choose to wear PPE to support them
  - There will be greatly increased cleaning throughout the building daily
  - Online activities will remain in place during STAGE A return.

### **STAGE B**

There is no formal date in place for a STAGE B return but as soon as this is decided we will communicate to clients and families.

The team are working hard to ensure that Bayley House is a safe workplace for all, and we appreciate your assistance with our return to service delivery. For more information on our plans to safely return to Bayley House, please continue to visit our website at [www.bayleyhouse.org.au/coronavirus-updates](http://www.bayleyhouse.org.au/coronavirus-updates)

We are working on several exciting projects and innovative activity options that we will start to roll out across the service in the coming months.



Fun Fridays with Serena and Laprini

## Team work makes the dream work

We don't often highlight our staff for the incredible work they do. Over these past few months with the changing landscape of service delivery, it has become evident that we are fortunate to have an incredibly dedicated and adaptable team of people working at Bayley House.

Our entire workforce have embraced new working conditions, from being on camera via zoom where a high level of program delivery is being provided every day to working in new locations to ensure those who live in our accommodation service are staying connected. And behind the scenes, our corporate staff team who now have lounge rooms and dining tables that have been taken over with paperwork and computer monitors.

We would like to say a big thank you for always putting our clients first and for working through this in a way that strongly upholds the values that are at the core of Bayley House.

Zoe: We are really lucky to have the technology to make these social connections amongst clients and Instructors, allowing us to see the dynamics of their home life and how clients are supported in the comfort of their homes, hopefully giving us insight in to how we can better support them while they're at Bayley House.

Matt: The online service delivery has provided me the wonderful opportunity to bond with colleagues and participants that I wouldn't typically work alongside. Overall it's been a very positive experience and it's been great to watch the participants embrace the technology, with many of them now navigating the sessions independently.

Kylie: It's been a way to get to know clients in their home environment which is so different to Bayley, they love the three way interactions between themselves, staff and parents. For me I think the most special takeaway from this time is to have seen the love that the families have for each other; the little loving look, the wink, the joke... that's been really sweet. Last but not least having the opportunity to work with some different staff, who have known what the true meaning of team work is.



Luke welcomes Justin.

## Nice to e-meet you

A big welcome to our new staff!

Over the past few months we have been very busy welcoming new team members on board. You can imagine how strange it must be to start in a new role during times of isolation. A number of these new staff members have begun their time at Bayley House remotely and we thank them for that.

- **Fiona Atkinson**  
Director of Philanthropy
- **Thea Beatrice**  
Residential Support Worker
- **Nicholas Borgia**  
Administrative & Maintenance Assistant
- **Justin Bruce**  
GM Marketing
- **Danielle Davis**  
Residential Support Worker
- **Galatea Manolitsas**  
NDIS Systems Coordinator
- **Myf Dennis**  
Team Leader Community and Life Skills
- **Katherine Hannaker**  
Quality Manager
- **Jack Miller**  
Administrative Assistant
- **Sarah Stringer**  
Instructor, Community and Life Skills
- **Kerri Rolfe**  
Program Manager, Community and Life Skills
- **Tim Whee**  
GM People and Culture

# Around Bayley



PLEASE DONATE TO  
KEEP THE BAYLEY  
HOUSE COMMUNITY  
SAFE AND CONNECTED  
DURING COVID-19.

## CONNECTION APPEAL

### My details:

Title: \_\_\_\_\_ First Name: \_\_\_\_\_

Surname: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Suburb: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Contact Number: \_\_\_\_\_

Email: \_\_\_\_\_

### Please accept my donation of:

\$50  \$75  \$200  \$500 OR \$ \_\_\_\_\_

Please find my cheque enclosed  
(made payable to Bayley House)

OR please debit my credit card:

VISA  Mastercard

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Name on Card: \_\_\_\_\_

Expiry: \_\_\_\_ / \_\_\_\_

Yes, please contact me about making  
monthly donations

**Please return to:** PO Box 113, Brighton VIC 3186

OR scan and email this slip to

**fundraise@bayleyhouse.org.au**

OR donate online at

**bayleyhouse.org.au/connectionappeal**

or by phone **03 9982 1500**

**DONATE NOW**

### Please send me more information on:

Leaving a gift in my Will

Becoming a monthly donor

Becoming a volunteer

*All donations of \$2 or more are tax deductible*

**Thank you for your support!**



52 Middle Crescent, Brighton VIC 3186  
PO Box 113, Brighton VIC 3186



Bayley House specialises in supporting adults with an intellectual disability to live a full, engaged life.



#### LIVE

Daily living skills, promoting independence, positive relationships and connecting with the community.



#### CREATE

Visual and performing arts. It's as much about the process as the end product.



#### WELLBEING

Physical health and emotional wellbeing. We listen, create opportunities and offer choices.



#### LEARN

High quality, accredited courses and in-house activities catering to individual skill levels.



#### BELONG

Our homes are warm and welcoming. We foster social relationships and participation in all aspects of daily living through active support.

## Dates to remember

### 1-7 JULY

NAIDOC Week

### 22 JULY

Family and Friends Christmas in July

### 5 AUGUST

Family and Friends Meeting

### 2 SEPTEMBER

Family and Friends Meeting

### 18 SEPTEMBER

Footy Day End of Term 3

\* Dates may change and some events may be cancelled dependent on the potential impact of Coronavirus

## Noticeboard

### Absentee

To all clients and families or carers, please let us know if you intend to be absent from Bayley House Services by calling **(03) 9982 1500** or emailing [dayservice@bayleyhouse.org.au](mailto:dayservice@bayleyhouse.org.au)

### NDIS reminder

A reminder to notify Bayley House if you have an upcoming NDIS planning meeting and also when you receive your new NDIS plan. Once received we will organise a new Schedule of Supports (which now replaces Service Agreements and Amendments) to continue with activities within Day Programs, Hype and Fresh and Accommodation.

## COVID-19 Updates

### Coronavirus (COVID-19) Bayley House response to Coronavirus

Any changes to our operations will be posted on the Bayley House website in a dedicated Coronavirus section: [www.bayleyhouse.org.au/coronavirus-updates](http://www.bayleyhouse.org.au/coronavirus-updates)



Our new Asling St, Short Stay Accommodation

## Home away from home

With so many being forced to work from home during this difficult time we understand more than ever the difficulties of supporting a person with an intellectual disability.

Our Short Term Accommodation in Hampton East is now open and has availabilities. We would like to assure you that we are taking every possible precaution to keep our clients and staff safe during the Covid-19 pandemic.

We are pleased to let you know that a second respite property has been added to our accommodation arm. Situated in Brighton this property is very secure behind a high fence, with remote gates and beautifully manicured gardens. This lovely Edwardian property was built between 1901 and 1915, then extended in 1978. It has been recently painted with well-appointed facilities.

There are 5 bedrooms which have been recently fitted out with new furniture. The home comprises of

two living spaces, one which is an open plan with a combined family room and kitchen together. Cooking in this well-appointed space will be fun and accessible. A second living space has been marked as a games room. The property also features two full bathrooms and a separate powder room. Asling Street is within walking distance to our Brighton Campus. Bookings are open from June 15, we look forward to welcoming our first guests!

Please visit our new Short Term Accommodation website:

<https://www.bayleyhouse.org.au/short-term-accommodation/>

## News *roundup*



### VALE

#### Jimmy Kouzoukas

It is with much sadness that we inform you that our dear friend, Jimmy Kouzoukas passed away in late May.

Jimmy was a much-loved member of the Bayley House community for over 30 years with a number of very close friends across the organisation. We understand that for many of you this will be incredibly heartbreaking news and we welcome anyone who would like to talk to us about your grief.

A Celebration of Life Service was held at his local Greek Orthodox Church and representatives from Bayley House were proud to attend and support Jimmy's family. The entire Bayley House community sends our most sincere condolences to Jimmy's family and loved ones.

### Changing Chairs

Rhonda Whitfield was appointed to the Board in March 2009. She was elected as Vice President in October 2011 and appointed President and Board Chair in April 2015. Rhonda resigned effective 31 March 2020. We thank Rhonda for the 11 years she gave to Bayley House. It was always a pleasure for our clients to see Rhonda in attendance at our events, including our art exhibitions, we hear that Rhonda has quite the personal collection of Bayley House art.

On 1 April 2020, we welcomed John Ashby as Chair. An experienced director and volunteer, he recently chaired a disability service provider through its transition to NDIS and is an active mentor in the not-for-profit sector. We all look forward to meeting John once restrictions ease and give him a proper Bayley House welcome.